

Frequently Asked Questions (FAQ)

Can the inside clear width and height of a Marine Travelift mobile boat hoist be modified from the standard dimensions for each model?

Yes, the machine's inside clear width and height can be modified to meet the evolving needs of customers and/or to suit existing launching piers. In fact, it's quite common. We review the mobile boat hoist's dimensions with the customer, taking all special considerations into account, such as the need to maneuver the machine into and within on-site buildings. We work closely with all of our customers to ensure that they receive machines that are ideally suited to their facilities' unique operations.

If we design our mobile boat hoist to fit our current launching piers, can the machine be widened later in the field?

Yes. We provide a bolting flange as standard equipment; this allows a spacer to be installed at a later date to widen the machine.

Does Marine Travelift provide recommendations on launching-pier runway dimensions?

Yes, we do provide minimum recommendations for launching-pier length and width. You can access our suggested guidelines [here](#). We also offer to verify operational clearances to ensure that they're appropriate for the specific model by placing the machine on piers in a general arrangement drawing.

I'm designing a new facility and would like assistance. Can Marine Travelift review the layout of my property and location of the launching piers?

Absolutely. Our team will work closely with you to understand your space, buildings, and launching piers. Drawing on our wealth of experience with customers around the world, we can make recommendations based on what we know works well. We'll partner with you every step of the way; we understand, as you do, that operational efficiency is vital to the success of your business.

We're always happy to offer our perspective on how to position vessels in different types of yards, and how to maximize efficiency. To review a few sample layouts, click [here](#). To discuss your property and facilities with our team, call +1 (920) 743-6202 or send e-mail to sales@marinetraavelift.com.

What considerations should I keep in mind when I'm deciding between purchasing a used machine versus a new one?

Preowned equipment comes with associated costs that are not always apparent while you're going through the purchasing process. You need to understand all of the expenses that will be involved with the machine, and you'll need to make sure that it's adaptable to your facility.

When you purchase a new Marine Travelift mobile boat hoist, you will work closely with us to customize the machine so it suits your specific operational needs, from the appropriate height and width, to the many available operator-friendly features and options (including our wireless remote control and sailboat top beam extension). The new machine also will feature the latest technology and environmentally friendly advancements, and it will be fully compliant with the latest engine-emissions standards.

What's more, your investment in new machine will send your clients, the boat owners, a valuable message about the quality and reliability of your operation. On many occasions, it's been said that boaters judge marinas and boatyards by their boat-handling equipment.

Does Marine Travelift offer assistance with purchasing and financing new equipment?

Marine Travelift works with partners domestically and internationally who can provide valuable solutions for purchasing and financing new equipment. Contact us at +1 (920) 743-6202 or via e-mail at sales@marinettravelift.com to learn more about the available options.

Does Marine Travelift offer operator training for its product line?

Yes. Our Customer Care department provides on-site operator training for each customer. That means our experts will train your operator at your location, with the specific machine he or she will be using. The training covers operation and maintenance, and the operator will receive a certificate of completion.

As with any piece of equipment, there may be a time where service is required. Does Marine Travelift provide local service and parts support for its machines?

Yes, we understand the importance of supporting our products around the world through local distributors. You'll have access to factory-trained technicians, who go through annual training courses at our headquarters in Sturgeon Bay, Wisconsin, which ensures that they are always up-to-date on the latest technology and repair techniques. These technicians are able to provide timely, specific repairs. And through our local distributors, you'll be able to obtain any needed replacement parts quickly. This all means less downtime, and a more robust bottom line for your facility.

How often should we have the machine inspected by a factory-trained service technician?

We recommend annual inspections, at a minimum. Our technicians will thoroughly analyze the machine and make recommendations for necessary service, rating each recommended item as safety or maintenance. To keep your machine at an optimum level of performance, you should follow the maintenance schedules in your Operator and Maintenance manual provided with your machine.

Plus, with each inspection, once you've followed through with the necessary maintenance and any required repairs, you'll have a factory certified machine. That will give your existing customers confidence in your operation, and it will attract valuable new customers who seek a high level of quality when it comes to service.

###